



Channel Islands
Social Services

How to Enable Location Services (GPS) for E.V.V. on a Smart Phone

Android Users

(To check your Android version: go to Settings > About Phone > About Device > Android Version)

Android 10

1. Swipe down from the top of the screen.
2. Touch and hold Location.

Android 9.0

1. Open your device's Settings app.
2. Tap Security & Location > Location. (If you have a work profile, tap Advanced)
3. Turn Location on

Android 4.4 to 8.1

1. Open your phone's Settings app.
2. Tap Security & Location. If you don't see "Security & Location," tap Location.
3. Tap Mode. Then pick:
High accuracy - Uses GPS, Wi-Fi, mobile networks, and sensors to get the most accurate location. Use Google Location Services to help estimate your phone's location faster and more accurately.

iPhone Users

1. Go to Settings > Privacy > Location Services
2. Make sure that Location Services is set to On
3. Scroll down to find the web browser app you use (eg. Safari Websites is iPhone default)
4. Tap the app and select an option:
 - * While Using the App: Allows access to Location Services only when the app or one of its features is visible on the screen. (Recommended by CISS)
 - * Ask Next Time: This will prompt you to choose: Always While Using App or Allow Once. If you don't want to have to agree every time you go to clock in/out then choose "Always While Using App"
 - * Note: Do not click "Never" as CISS requires GPS for E.V.V.

Any questions or need further help? Contact our office at (805) 384-0983 x866